



Are you the next
**Bluestones Medical
Complex Care Marvel?**





Alone we can do so little;
together we can do so
much.

Who we are



Bluestones Medical Complex Care is a CQC and CIW registered care provider based in Chester, Cheshire. We work with Clinical Commissioning Groups (CCGs), local authorities, case managers and private clients to create, facilitate and implement the best possible care packages for children and adults with complex care needs.

Why you should join the Bluestones Medical Complex Care team

The definition of a Marvel is; 'a truly wonderful or astonishing thing or person' and so we like to refer to all our candidates as our Marvels.

When you choose to join our team, you're choosing to make a difference in the lives of those who are most vulnerable in society. People with complex care needs aren't always understood and often aren't given the time, care, and patience they need to flourish. The right person can make a tremendous difference to their lives, and this is where you come in.

You can be the right person. You can be the difference. You can change the lives of others for the better and joining our team will give you exactly the opportunity to do that.

Because of the work you do, we know what a privilege it would be to support you in achieving your career goals and aspirations. You care for those who can't care for themselves, so it would be our honour to be able to look after you.

We pledge to always have your best interests at heart. If you need us, even if it's just about a particularly difficult day, we will be there for you and that's our promise. By choosing Bluestones Medical Complex Care to be your agency of choice, you can feel at ease knowing we will continuously strive to offer you the best opportunities, enhance your knowledge and your work-life balance.

Our values



Bluestones Medical Complex Care are passionate about ensuring that we incorporate our values into every decision we make. We know that living and breathing our values will result in us continuously serving the best interests of our clients, workers, and service users.



Teamwork

Whether you work internally or externally for Bluestones Medical – we are a team and together, we are better. With this, we ensure that no matter what your role is, there will always be someone, somewhere to support, listen and lift you – whenever you need it.



Humility

We are always open to feedback and constructive criticism. We show respect and always recognise the roles and contributions of others



Passion

A passion to change lives and save lives is a must for anyone working for Bluestones Medical. We put that passion into every hour we fill, every contract we place a workers in, and the care plans we facilitate.



Trust

Bluestones Medical will always remain transparent and honest when it comes to our relationships and transactions with our employees, workers, and clients. This trust is extended to anyone that works with or alongside Bluestones Medical through a trusted advisory approach. We do right by all our partnerships, whatever the relationship may be.



Innovation

Bluestones Medical will always strive to develop and implement new products, processes, or services, with the aim of improving efficiency, effectiveness, and competitive advantage.

What we offer to our workers



The number one goal for Bluestones Medical Complex Care is to provide the best possible care packages to our service users.

However, we can't do this alone, which is why we're fortunate enough to have a team of exceptional Support Workers, Healthcare Assistants, Nurses and Social Workers who have the skills, knowledge, and expertise to support us in achieving this goal.

We know that without them, this would not be possible, so we like to say thanks and show our support in more ways than one.

When you become a member of the BSMCC team, you can expect:

- Excellent, industry leading pay rates
- Consistent work with individual service users
- Blue Light card
- Revalidation support (if applicable)
- Competitive £300 referral scheme ([find out more here](#))
- Long term, consistent work opportunities
- Private healthcare
- To be assigned to a team, you will never be alone
- 24-hour support from experienced consultants & our Registered Manager Linda Williams
- As one of our Medical Marvels, you will have access to our Clinical Manager, Care Delivery Manager & Clinical Leads
- Progression opportunities e.g NVQ's



Meet the team



Linda Williams – Care Delivery Manager

Linda first got into care by looking after her youngest son, which led her into looking at the care services that were provided and the difficulties that parents and families were facing.

She started her career as a Support Worker in a complex service and achieved her NVQ Level 2 in 2008 and has gone on to complete her HABC Level 5 Diploma in Leadership for health and social care and children and young people's services (England) (QCF) (Adults Residential Management). Linda is dedicated to making every house a home to build happy memories and aims to deliver a service that is nothing short of outstanding.



Annette Leavy – Clinical Manager

Annette trained at Charing Cross Hospital in London and qualified in 1985. She has worked in Intensive Care and Primary Care as a General Practice Nurse.

Moving forward, Annette achieved her Cert Ed which enabled her to become a Manual Handling Trainer / Back Care Advisor at an NHS Foundation Trust in the North West for 7 years. Since 2012, Annette has worked within a combined role as an Occupational Health Advisor / Emergency Response Nurse. She also studied for her NEBOSH General Certificate which she says helped her to further develop her skills within the private sector.



Arthur Rhodes – Clinical Lead

Arthur has been a registered Nurse for over 30 years now (closer to 40 actually), working in both the NHS and private sector. His role with Bluestones Medical Complex Care is to offer our Marvels advice, support, and guidance (clinical or non-clinical) including 1-2-1 revalidation support and appraisals.

Arthur began nursing in 1979 and has had a hugely successful career. He even worked in Saudi Arabia in 1989 in a Military Operating Theatre. For the past 10 years, he has been employed as a Clinical Site Manager at the Countess of Chester Hospital.



Kyle Logue - Complex Care Manager

Off the back of helping set up a successful Complex Care division, Kyle comes to Bluestone Medical with an appetite to utilise the high-quality workers we have at our disposal, and the unique skillsets they can deliver.

Kyle has witnessed first-hand the work involved in providing a positive and rewarding service to clients and hopes his expertise can help change more lives for the better.



Candidate Development Team

Our Candidate Development Team is responsible for ensuring that the service you receive during the first stage of your journey with us is second to none.

Their customer service is unrivalled, and their role is to guide you through the on-boarding process to make it as quick as possible for you.

As a result, we will have you fully compliant and out working as one of our Marvels before you know it!

Contact our CDT

You can contact the CDT using the details below:

T: 01244 555 020

E: cdt@bluestonesmedical.co.uk





Did you know?...



As one of our **Marvels**, you will have **access to our Care Delivery Manager, Clinical Manager and Clinical Leads** to ask questions, get support and advice, and boost your knowledge where needed.

By taking part in the **industry-leading training** that we provide to our Marvels, you will be able to **enhance your knowledge, skills, and experience.**

Working for BSMCC means you will **always have a sense of purpose.** Your skills, experience, time, patience, and expertise can **change the lives of those who are most vulnerable in society.** When you go to sleep at night, you'll know you've contributed towards **changing the world** and this is hugely motivating and can give a deep sense of job satisfaction.

We will always have your back. As part of the BSMCC team, you'll never be alone. You will have a team of **compassionate and experienced individuals** behind you, supporting you every step of the way on your career journey.



CQC & CIW registration

This registration means that we can demonstrate to our clients and service users that we are providing a service that meets essential standards of quality and safety.

Darren Logue, Managing Director of Bluestones Medical Complex Care said:

It is a privilege for my team and I at Bluestones Medical Complex Care to achieve this CQC and CIW registration.

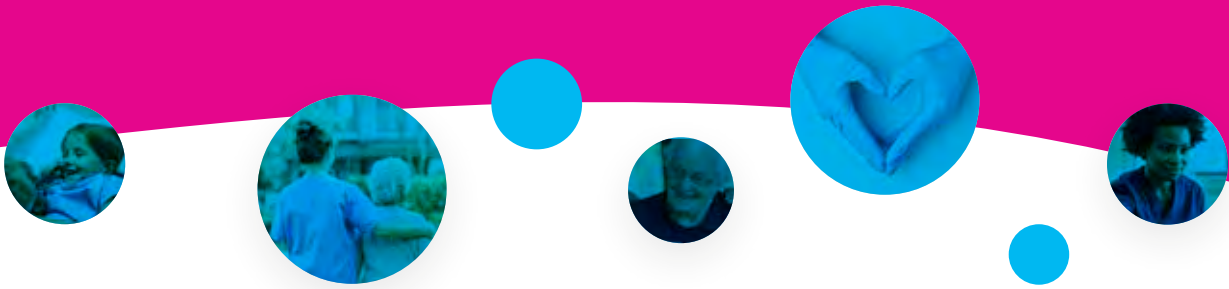
Now that we have this registration, our duty, vocation, and mission is to change and save more lives and raise the standards of care given to those who need us most."

Bluestones Medical Complex Care was born out of a passion and hunger to change the standards of care given to those who fail to have a voice in their own care needs. We ensure that the care these individuals receive is person-centred, personalised to their care needs and enhances their lives, and the lives of their loved ones, for the better.

Being CQC and CIW registered means Bluestones Medical Complex Care will be audited, inspected, and monitored continuously by the CQC and CIW – so that our care is core to their key lines of enquiry framework.

Once again – this registration is a privilege for us all at Bluestones Medical Complex Care – as we continue on our mission to change as many lives as we can through the highest standards of care.





Compliance process timeline



A member of the Bluestones Medical Complex Care team will conduct an interview with you either over the phone or face-to-face in our office. They will also talk you through pay rates, the opportunities we have available for you and the training and benefits we will provide you with.



Our Candidate Development Team will provide you with the necessary compliance and on-boarding documents that you must complete to get signed off and out working for us. They will also be on hand to support you with the completion of the documents, helping you to become a Bluestones Medical Complex Care Marvel ASAP!



We now have all your relevant compliance documents and references on file and you're ready to begin your new journey as a Bluestones Medical Complex Care Marvel!

Our compliance expectations

Commitment

we aim to have all new Marvels through the compliance process and ready to work within two weeks. This requires a commitment from you to have all your references and compliances over to us in a timely manner.

Availability

We like to have clear and concise communication with our Marvels, meaning we don't like to keep bugging you for your availability. Therefore, by letting us know your availability in advance, we would only ever contact you about shifts you can actually work.



Contact us



✉ complexcare@bluestonesmedicalcomplexcare.co.uk

☎ 01244 445 072

If you're still feeling apprehensive about joining us, please let us know. We can put you in touch with some of our Marvels and you can ask them any questions you may have and find that re-assurance you need.